

**COMMITTEE OF THE WHOLE  
CITY HALL, THIRD FLOOR  
TUESDAY, JUNE 23, 2020  
8:30 A.M.**

PRESENT: Committee members, Jonathan Beal, Joe Gibbons, Ike Perkins, David Stevens and Ben Willis.

STAFF PRESENT: City Manager Scott Hildebran and City Clerk Shirley Cannon.

VIA TELECONFERENCE:

Mayor Pro-Tem Crissy Thomas presided over the meeting via teleconference. Others participating via teleconference were Councilmember Todd Perdue, Councilmember Ralph Prestwood, Fire Chief Ken Hair, Finance Director Donna Bean, Police Chief Brent Phelps, Recreation Director Kenny Story, Main Street Director Kaylynn Horn, Planning Director Jenny Wheelock, Public Utilities Director Radford Thomas, and Public Works Superintendent Tracy Huffman.

I. CALL TO ORDER

A. Mayor Pro-Tem Thomas welcomed everyone and called the meeting to order.

II. ITEMS OF DECISION

- A. FY2020-21 Annual Budget: A public hearing was held on Tuesday, June 2, 2020 to receive public comments regarding the Annual Budget for the fiscal year beginning July 1, 2020 through June 30, 2021 for the City of Lenoir. Staff further recommends approval of an Amendment to the City's Personnel Policy allowing employees one day (8 hours) of Personal Leave per fiscal year to be used for any use they deem appropriate. The Personal Leave must be taken during the fiscal year and will not roll over into another fiscal year nor will employees be paid for the day should they leave employment with the City of Lenoir.

**Note:** City Council deferred taking action from the June 16, 2020 City Council meeting for the Budget Ordinance in order to comply with the new state statute which allows citizens the opportunity to submit any written comments for 24 hours after the close of a public hearing.

A copy of the Budget Ordinance and Personnel Policy Amendment is attached to these minutes as information. (Refer to pages).

As information, the proposed budget includes General Fund, \$17,830,516, Special District Fund, \$183,738, Tourism Development Fund, \$50,000, and Water/Sewer Fund, \$8,851,300 for a total budget of \$26,645,554. The current property tax rate of \$0.58 per \$100 valuation and the Rescue Readiness Tax of \$0.0085 per \$100 valuation remain unchanged. All other General Fund fees also remain unchanged. There will also not be an increase in the City's current water and sewer rates.

Mr. Hildebran recommended Council approval of an amendment to the City's Personnel Policy allowing employees one day (8 hours) of Personal Leave per fiscal year. Mr. Hildebran clarified employees could use this personal day however they choose.

**Motion**

Upon a motion by Councilmember Perdue, Council voted 6 to 0 to adopt the FY2020-2021 Annual Budget Ordinance as presented and further approved amending the City's Personnel Policy allowing employees one day (8 hours) of Personal Leave per fiscal year as described above and as presented by Manager Hildebran. **Note:** Mayor Gibbons took a roll call of the votes due to Mayor Pro-Tem Thomas and Councilmember Perdue participating via teleconference. \*Councilmember Ralph Prestwood was not present during the vote.

- B. Public Hearing; Resolution; Blue Ridge HealthCare System: A public hearing was held on Tuesday, June 16 to consider approval of Blue Ridge HealthCare System, Inc.'s proposal by Resolution for tax exempt bonds (the "Bonds") that will be issued by the Public Finance Authority of the State of Wisconsin (the "Authority") for the benefit of Blue Ridge Healthcare System, Inc. in order to refinance its existing debt (the 2010A Bonds and the 2016A Bonds) and finance improvements to its hospital facilities.

While all of the new improvements being financed are located in Burke County, as are most of the facilities to be refinanced, there is one counseling office location in Lenoir at 212 Mulberry Street that the acquisition of was financed by bonds that are now proposed to be refinanced. The proposed Bonds to be issued will not constitute a debt of the City of Lenoir nor will the City of Lenoir have any obligation to repay the debt. The City Council's consideration of this item is only required due to Federal tax law as described in the submitted documentation. **Note:** A decision on this item was deferred from the June 16, 2020 City Council meeting per remote meeting statutes.

A copy of the resolution is attached to these minutes as information. (Refer to pages).

**MOTION**

Upon a motion by Councilmember Willis, Council voted 6 to 0 approve the Resolution for Blue Ridge HealthCare Systems, Inc.'s proposal as described above and as presented by City Manager Hildebran. **Note:** Mayor Gibbons took a roll call of the votes due to Mayor Pro-Tem Thomas and Councilmember Perdue participating via teleconference. \*Councilmember Ralph Prestwood was not present during the vote.

II. CITIZEN COMMENT PERIOD

III. COMMITTEE ITEMS

A. Public Utilities/Public Works

1. Update; MeterSYS; Water Smart Presentation: Mr. Alex Zafra, Program Manager, Mueller Systems, and Ms. Lori Hammett, Water Smart, presented a presentation via teleconference regarding the City's timeline for its America Metering Infrastructure (AMI) software. (A copy of the presentation is attached to these minutes as information).

Ms. Hammett stated WaterSmart is a web enabled platform and gave an overview of how the technology works. She pointed out the company would perform a one-time historical data transfer for the City. Utility customers will have access to a customer portal which allows them to obtain data plus manage their own accounts. Ms. Hammett shared WaterSmart is state of the art technology and used by 33 states. Ms. Hammett explained the technology pulls data from the dashboard (both internal and external) in real time.

AMI allows for automated, two-way communication between a smart utility meter with an IP address and a utility company. Ms. Hammett reviewed the following:

- a) AMI Project Timeline
- b) How WaterSmart Works
- c) Key Benefits
- d) Customer Messaging
- e) WaterSmart Support and Resources
- f) Privacy and Security Protocols
- g) Portal Pricing Proposal
- h) Proposed Project Timeline
- i) Recommended Next Steps.

The key benefits include electronic payments, superior customer service, quick and painless integration, data analytics tools, targeted customer communications, household water use comparisons, customized savings recommendations, water-use disaggregation, consumption trends and real-time leak alerts.

Customers may receive automated alerting and notification, targeted timely message modules, social media announcements, personalized water-saving recommendations and easy access to information via mobile or desktop.

A brief discussion was held regarding using the WaterSmart technology to send other types of alerts to citizens with Ms. Hammett pointing out the technology may be used to send other alerts/information in addition to utility updates.

Mr. Zafra reviewed the portal pricing proposal as follows:

WaterSmart Platform Setup Fee	1	\$8,500
Harris Integration Fee	1	\$5,700
Year 1: WaterSmart Support Fee	9,612 @ \$1.75	\$16,821
Year 2: WaterSmart Support Fee	9,612 @ \$2.20	\$21,146.40
Year 3: WaterSmart Support Fee	9,612 @ \$2.25	\$21,627.00

The proposed project timeline is twelve (12) weeks. Mr. Zafra shared the City's completed activities include:

- Received quote from Harris for development
- Staff completed WaterSmart data survey
- Received integration plan and initial test files
- Set up dash board and staff logins

In addition, Mr. Zafra stated the next steps include a legal review of an agreement (in progress); approve and authorize the agreement; plus schedule the project kickoff.

Director Thomas stated the Service Agreement with WaterSmart will be on the July 21 City Council Agenda, and following approval, the City can move forward with this project with a proposed launch date of September 1.

On behalf of City Council, Mayor Gibbons thanked WaterSmart, MeterSys, and Director Thomas for all of their hard work in implementing this project.

2. Updates; Public Utilities: Public Utilities Director Radford Thomas reported the Gryphon Dryer for the Biosolids project will be delivered over a three day period on July 7, 8 and 9. Director Thomas also mentioned ongoing projects include the Crossroads Sewer Line Replacement Project and the new metering project.
3. Update; Public Works: Street Superintendent Tracy Huffman reviewed the following information on behalf of Public Works Director Jared Wright:

#### **Current Activities**

- **Sanitation Division** – Continued with implementation of the automated collection conversion;
  - Cart deliveries for missed address points and new accounts completed during the week of June 8<sup>th</sup> – June 12<sup>th</sup>;
  - Standard forms for additional cart requests have been revised (required coordination with Finance Department for billing purposes – additional \$5.00/cart) and additional cart deliveries began during the week of June 15<sup>th</sup>;
  - New route design development for Thursday and Friday routes is ongoing, with full weekly route design expected to be complete and ready for review by July 17<sup>th</sup> (new route design includes dedicated daily automated routes, rear loader routes for downtown and surrounding areas, and Pak-Rat routes for special pick-ups);
  - Sanitation staff has completed a revised staffing plan for division of duties after fully transitioned to automated collection;
  - Public Works Admin. Staff and Finance Department staff have begun a city-wide audit of solid waste accounts to verify correct assessment of fees – this effort is ongoing.
- **Streets Division** – Prepared the bid package for the 2 year asphalt resurfacing contract (FY2020-FY2022) and advertised the contract for bidding;
- Important dates for contract letting are as follows: Advertisement – last week of June, Pre-Bid Meeting – July 7<sup>th</sup>, 2:00pm, Bid Opening – July 14<sup>th</sup>, 2:00pm, Contract Award at regular Council Meeting – July 21<sup>st</sup>;
- Assisted with Norwood Street parking space identification;
- Streets Admin. staff and Planning Department staff have begun updating and revising the City's Public right-of-way records book (last revision was 2008);

- Continued with standard operations – right-of-way mowing and tree trimming, brush collection, asphalt patching, and street sign maintenance and replacement.
  
- **Cemeteries Division** – Standard operations:
  - Performed maintenance and upkeep of Blue Ridge Memorial Park, Bellview Cemetery, Fairfield Cemetery, and Downtown areas;
  - Continued with grave sales in BRMP, gravesite identification in BRMP and Bellview;
  - Installed customer-purchased gravesite markers;
  - Provided Sanitation Division staff to assist with cart deliveries.
  
- **Vehicle Services Division** – Standard operations:
  - Performed maintenance services for City fleet;
  - Performed fabrication work for PU mini-excavator and PW Sanitation Division;
  - Administered the auction of surplus vehicles and equipment through GovDeals.
  
- **Building Maintenance Division** – Standard operations:
  - Guardrail repairs at Broyhill Walking Park;
  - Performed HVAC unit filter changes and general maintenance city-wide;
  - Completed significant gate operator repairs at PW;
  - Mitre-cut fence posts for Parks & Recreation;
  - Provided personnel to Sanitation Division to assist with cart deliveries.
  
- **Engineering Division** – Assisted with the following projects:
  - Automated Sanitation Conversion
  - Downtown Outdoor Dining Options
  - Norwood Street Parking Assessment
  - Bernhardt Garage Lease – PW/PU Facility
  - Linkside/Hotel Street
  - PW Facility and WWTP NPDES Stormwater Discharge Permitting
  - Lakeside Terrace Stormwater Issue (private)
  - FY2020-2022 Asphalt Resurfacing Contract
  - RTP Trails Grant Application

4. Norwood Street; On-Street Parking Assessment: Superintendent Huffman reported Public Works Staff worked to identify suitable areas to allow on-street parking on the one-way portion of Norwood Street, specifically in the blocks south of College Avenue to a point 1,000 feet south of the intersection of College Avenue and Norwood Street.

The study area was identified by City Staff as the section of Norwood Street with higher housing density, driveways, and potential conflicts with vehicular traffic exiting driveways and vehicles parked on the street. In early 2020, the Police Department conducted a traffic and parking study on Norward Street and the submitted memorandum should be used as a supplement to those

findings. (A copy of the Department Memorandum is attached to these minutes as information). The section of Norwood Street within the study area features a paved street surface with curb and gutter on each side. The street right-of-way in this area is 50 feet, however the actual pavement width measures 19 feet. This measurement was taken from curb face to curb face since the gutter pan on each side of the street has been paved over and functions as part of the useful travel lane. Superintendent Huffman explained the parking space dimensions use for space identification in the study area were 9 feet x 18 feet. It was noted the 9 feet width requirement is a common dimension for on-street parallel spaces and off-street parking spaces.

Superintendent Huffman further explained that one of the concerns identified with current on-street parking conditions in the study area was conflicts with parked cars on the eastern side of the street (by ordinance, parking is only allowed on the eastern side), and backing movements from vehicles exiting driveways on the western side of the street. In an effort to minimize these conflicts, turning movements from all western-side driveways were modeled and measured on-site. The turning radius used for this modeling was 15 feet (assumed center of backing vehicle – 11+’ near edge, 19+’ far edge). An example is listed on the attached documentation.

Staff also attempted to prevent conflicts with traffic exiting eastern side driveways by establishing a sight triangle between the nearest proposed parking space and the northern edge of each driveway. A 15 feet horizontal leg measured at the curb/driveway interface was used for this dimension.

Staff identified non-encroachment zones for proposed parking spaces which resulted in identifying a potential for 17 marked spaces within the 1,000 foot study area and these spaces are also identified on the submitted maps.

Chief Phelps stated the Police Department sent a notice to all of the residents in order to make them aware of the on-street parking issue. He reiterated a traffic study was done and pointed out another big issue is traffic congestion along College Avenue. Chief Phelps reported the Department was successful in having some of the vehicles removed on Norwood Street that did not display a proper tag, etc. In addition, Chief Phelps stated Norwood Street is dense and has small driveways. He mentioned City Council previously added additional parking, but residents own more vehicles now. Chief Phelps restated residents on the right side of the street have issues backing out whenever cars are parked on the left side of the street.

Also, Chief Phelps shared it is difficult for sanitation trucks and emergency vehicles to safely travel the narrow street. He stated Planning Director Wheelock, Public Utilities Director Wright and he discussed several options as follows:

1. Eliminate all on-street parking (which may create speeding issues)
2. Designate 17 spaces on the left side of the street

City Manager Hildebran stated this issue was complaint driven, and following a brief discussion, City Council was in consensus for Staff to submit a recommendation for amending the City's Code of Ordinances pertaining to on-street parking for consideration of approval at the July 21 City Council meeting.

#### IV. COMMUNITY DEVELOPMENT

- A. The Lenoir Tourism Development Authority (LTDA): The Lenoir Tourism Development Authority conducted a teleconference meeting on Thursday, June 18. Kaylynn Horn, Economic Development Director, reported that Pam Pusteoska, General Manager, Hampton Inn & Suites, will be considered for appointment to the LTDA Board by City Council at their July 21 City Council meeting.

Director Horn also mentioned LTDA has received several applications which will be reviewed by the Grant Committee and considered at their July meeting. In addition, she reported all summer events have been cancelled including the Barbeque Festival and reported LTDA is not accepting any new requests. The last virtual concert of the Summer Music Festival will be held on Friday, July 10 featuring the Chad Triplett Band. Next, Director Horn stated she has met with Bryan Moore, Chamber of Commerce, regarding how to operate the Blackberry Festival this year. She shared that Waterlife Church, located in the former Lenoir Mall, may allow vendors to sell blackberries in their parking lot along with Tuckers Gallery in the downtown district.

- B. The Lenoir Business Advisory Board (LBAB): The Lenoir Business Advisory Board (LBAB) conducted a teleconference meeting on Thursday, June 18. Director Horn reported that Kimmie Rogers and Grey Scheer, Grants Committee, would be reviewing grant applications, and mentioned the Board is being very careful of approving applications due to the current situation. She mentioned that Tim Biddix, Grey Scheer and Glenda Wilson were recently appointed to serve on this Committee. Director Horn also reminded everyone of new businesses locating downtown which include the Flour Shoppe Bakery, the MoonJoy Meadery and the Magic Café on Main.

- C. Outside Dining Requests: Economic Development Director Horn and City Manager Hildebran led a discussion regarding several requests from downtown business owners for outside dining due to restrictions restaurants are abiding by because of the Governor's executive order. City Manager Hildebran stated that Public Works Director Wright, Recreation Director Story and he reviewed safety issues pertaining to this request. Mr. Hildebran shared that tables could be placed on the square making a place available for citizens to have lunch and still maintain social distancing. It was noted that participating restaurants would also have to adhere to ADA sidewalk requirements plus be wheelchair accessible. Mr. Hildebran further reported that alcohol would not be allowed.

Mayor Gibbons emphasized this situation was subject to the current state of emergency and would not be permanent. He pointed out several surrounding municipalities already allow outside dining at this time.

City Manager Hildebran clarified for Council that City Staff would sanitize the tables twice daily and restaurants would also be sanitizing the tables as well.

**Motion**

Upon a motion by Councilmember Perkins, Council voted 7 to 0 to extend temporary outside dining on the square with all tables to be separated by six feet in order to follow state guidelines pertaining to social distancing and to be sanitized following their use.

- D. Planning Board: The Planning Board did not meet in June. Planning Director Jenny Wheelock presented the following information:
1. Hospital Avenue Sidewalk Project Update: Director Wheelock reported the Hospital Avenue Sidewalk Project is currently on hold due to waiting on notification from the state regarding the amount of funding the City may receive for this project. Director Wheelock also reported the project was finished with the design phase and ready to begin right-of-way acquisition when released by the North Carolina Department of Transportation (NCDOT).
  2. West End Small Area Plan: Director Wheelock explained the input process was currently on hold due to the COVID situation and Staff was seeking the best option on how to notify the general public and property owners. Director Wheelock mentioned there are several properties in the West End area and also on Beall Street that foreclosure proceedings will be forthcoming on. Strategic foreclosure proceedings are also delayed with court closures.
- E. Parks and Recreation Advisory Board: Kenny Story, Parks & Recreation Director, stated the Board's next meeting will be held on Monday, August 17. Director Story thanked the Public Works Department for replacing a drain cover and installing metal wiring for safety purposes on the Greenway in order to address EPA concerns. The sinkhole that occurred on the Greenway has also been repaired.

Next, Director Story recommended the outdoor pool at the Aquatic & Fitness Center remain closed over the next several weeks. In addition, he mentioned Staff has taken care of several trees that fell onto the Greenway plus they painted over graffiti in the tunnel that goes under US Hwy 321. He stated the graffiti has been an ongoing issue at this location.

Director Story further announced the Summer Music Festival and the annual Harambee Festival have been cancelled for this year. He pointed out Staff cannot easily seek sponsorships for these events because of the effect COVID-19 has had on local businesses.

Councilmember Stevens mentioned the paving on the greenway trail from the Lenoir Soccer field to Powell Road has begun to protrude making it difficult for some individuals to use. Director Story stated that Public Works Director Wright and he will assess the situation plus look at other areas of the Greenway for additional problems. Street Superintendent Huffman also clarified Staff could run the millet machine over the paved trail to see if this action will improve the situation.

## F. Financial and Administration

1. Budget Amendment: Donna Bean, Finance Director, presented an FY2019-2020 Budget Amendment for Council's consideration of approval:

General Fund	\$245,000
Lenoir Tourism Development Fund	\$30,000
Water/Enterprise Fund	\$150,000
General Fund Capital Project Funds (previously approved & budgeted)	\$313,000

A copy of the Budget amendment is attached to these minutes as information. (Refer to page).

Director Bean stated these adjustments were made to the General Fund with a zero net effect to the fund balance.

### Motion

Upon a motion by Councilmember Stevens, Council voted 7 to 0 to approve the FY2019-2020 Budget Amendment as presented by Finance Director Bean.

2. May Financial Summary: Director Bean reviewed the Financial Summary as of May 31, 2020. The over/under balance in the General Fund is \$1,309,274.76, Downtown District \$12,011.06, and Water & Sewer Fund \$1,455,492.33 (A copy of the May financial summary is attached to these minutes as information).

Director Bean stated the City has collected 93% of its budgeted revenues for the General Fund, 98.6% of the budgeted revenues for the Downtown District and 97% of the budgeted revenues for the Water/Sewer Fund.

- G. Update; Public Communications: The May 2020 Communications Report was presented to Council as information. (A copy of the report is attached to these minutes as information).

During the month of May there were 9 news releases, 5 photos, 2 videos, 2 radio spots, 159 social posts, 23 notify me requests, 31 questions & answers and 1 e-sign up. The website experienced 34,423 views and reached 68,787 people via Facebook and Twitter. Also, there were 261 new followers and 673 video views.

Director Harris reported the City now has the capability to record public service announcements (PSA's) in house due to the City purchasing a microphone. Also, he shared Chief Phelps and he made two videos about the "Eight can't Wait" national campaign to ban police chokeholds and tighten police use-of-force polices along with a list of general questions the Police Department receives from the public.

In addition, Director Harris shared that Public Works Director Jared Wright and he created a several videos about the City's new garbage carts and explained what citizens need to know regarding their services.

## V. PUBLIC SAFETY

## A. Police Department

1. Update: Police Chief Brent Phelps reported on the following items:

- A. Silent Protest: Chief Phelps reported about 94 cars participated in a silent protest pertaining to the tragic and unnecessary death of George Floyd that occurred recently in Minneapolis, Minnesota. Chief Phelps stated the Department temporarily blocked West Avenue prior to the protest because they were unsure of how many cars may participate. He commented that Reverend Ike Perkins, Councilmember, led the group in prayer and stated the demonstration was peaceful with no issues.
- B. LPD Telecommunications Issue: Chief Phelps reminded Council that the Police Department serves as a backup to Caldwell County's Emergency Management Services (EMS) E-911. He informed Council he received a notice from EMS that the Police Department's current-911 setup is not in compliance according to the new legislative changes passed by the state. Chief Phelps stated he met with members of the EMS plus participated in three conference calls with the state. He explained he asked the state to continue their portion of funding until the Department can review all of its options regarding new equipment. Chief Phelps pointed out the City's cost should be less than \$100,000 to come into compliance and stated he has discussed this funding issue with Finance Director Bean.

Chief Phelps reported the Department will need to fund three telecommunication positions in the future for the data terminal and the County will fund the remaining three. Also, the City will share the cost of the dedicated telephone line with Caldwell County. Chief Phelps stated he will update City Council in the future when more accurate cost data is available.

C. Fire Department

1. Update: Fire Chief Ken Hair thanked Public Utilities Staff for using their camera to make sure the building that collapsed at 109 Virginia Street on Thursday, June 18 was vacant and also thanked Public Works Staff for taking down the remaining wall that was left standing following the incident. Chief Hair stated the property owners also expressed appreciation to the Fire Department and City Staff who participated in taking care of the fire.

Chief Hair also reported the Department plans to burn a house at 213 Sunset Street on Wednesday, June 24 for training purposes. In addition, he reported that Roger Barlow, Fire Prevention Officer, will be retiring effective August 1 and commended him for his service to the City and citizens of Lenoir. Chief Hair stated he was currently working on a replacement for Chief Barlow.

## VI. OTHER

- A. July Calendar: By consensus of the Council, the calendar for the month of July was approved listing various meetings and events.

VII. Adjourn:

There being no further business; the meeting was adjourned at 10:25 a.m.

Attachments

FY2020-21 Budget Ordinance  
Personnel Policy Amendment  
Resolution – Blue Ridge HealthCare, Inc.  
FY2019-2020 Budget Amendment  
Norwood Street Parking Proposal  
May Communications Report

**City of Lenoir**  
**Budget Ordinance**  
**Fiscal Year July 1, 2020 – June 30, 2021**

**BE IT ORDAINED** by the Lenoir City Council in regular session assembled on June 23rd, 2020.

**Section 1.** That the following amounts are hereby appropriated for the operation of the government of the City of Lenoir and its activities for the fiscal year beginning July 1, 2020, and ending June 30, 2021.

<u>Fund</u>	<u>Estimated Revenues</u>	<u>Fund Balance Appropriated</u>	<u>Total Budget</u>	<u>Appropriated</u>
General	\$ 17,430,516	\$ 400,000	\$ 17,830,516	\$ 17,830,516
Water & Wastewater	\$ 8,581,300		\$ 8,581,300	\$ 8,581,300
<b>Total</b>	<b><u>\$ 26,011,816</u></b>	<b><u>\$ 400,000</u></b>	<b><u>\$ 26,411,816</u></b>	<b><u>\$ 26,411,816</u></b>

**Section 2.** That for said fiscal year there is hereby appropriated as expenditures of the General Fund the following:

Legislative	\$ 362,697
Administrative	\$ 576,008
Finance	\$ 666,377
Planning/Stormwater	\$ 427,180
Police	\$ 5,789,333
Fire	\$ 4,151,654
Recreation	\$ 1,809,879
Public Works:	
Administrative	\$ 217,851
Cemetery & Grounds	\$ 365,932
Building Maintenance	\$ 322,972
Sanitation	\$ 748,490
Streets	\$ 2,175,643
Vehicle Services	<u>\$ 216,500</u>
<b>Total</b>	<b><u>\$ 17,830,516</u></b>

**City of Lenoir  
 Budget Ordinance  
 Fiscal Year July 1, 2020 – June 30, 2021**

**Section 3.** That for said fiscal year there is hereby appropriated as expenditures of the Water & Wastewater Fund the following:

<u>DEPARTMENT/DIVISIONS</u>	<u>APPROPRIATION</u>
Admin. & Engineering	\$ 309,237
Utilities Maintenance	\$ 323,470
Rhodhiss Water Treatment Plant	\$ 2,163,690
Water Distribution	\$ 2,260,330
Wastewater Collection	\$ 1,112,989
Wastewater Pretreatment	\$ 182,928
Wastewater Treatment Plants:	
Gunpowder Plant	\$ 773,676
Lower Creek Plant	\$ 1,454,980
<b>Total</b>	<b><u>\$ 8,581,300</u></b>

**Section 4.** There is hereby levied for the fiscal year ending June 30, 2021, the following rate of taxes on each one hundred dollars of assessed valuation of taxable property listed as of January 1, 2020, and of registered vehicles in accordance with G.S. 105-330.3(a)(1) for the purpose of raising the revenues from the current year's listed and registered property as set forth in the foregoing estimates of the General Fund revenues and in order to finance the foregoing General Fund appropriations.

General Fund.....\$.58 cents tax rate per one hundred dollars assessed valuation.

Rescue Readiness Tax.....\$.0085 cents tax rate per one hundred dollars assessed valuation.

**Said General Fund tax rates are based on an estimated total appraisal value of real and personal property for the purpose of taxation of \$2,212,733,726 with an assessment ratio of one hundred percent (100%) of appraised value and estimated collection rate of 95.77%. Said collection rates are based on the actual 2018-2019 collection rates.**

**Section 5.** That for said fiscal year there is hereby appropriated as expenditures of the special Downtown Tax District Fund for the operation of the Economic Development/Main Street Lenoir program and Tourism Development.

<b>Fund</b>	<b><u>Estimated Revenues</u></b>	<b><u>Fund Balance Appropriated</u></b>	<b><u>Total Budget</u></b>	<b><u>Appropriated</u></b>
Special Downtown District	\$ 183,738		<u>\$ 183,738</u>	<u>\$ 183,738</u>
Tourism Development	<u>\$ 50,000</u>		<u>\$ 50,000</u>	<u>\$ 50,000</u>
<b>TOTAL</b>	<b><u>\$ 233,738</u></b>		<b><u>\$ 233,738</u></b>	<b><u>\$ 233,738</u></b>

**City of Lenoir  
 Budget Ordinance  
 Fiscal Year July 1, 2020 – June 30, 2021**

**Section 6.** There is hereby levied for the fiscal year ending June 30, 2021, the following rate of taxes on each one hundred dollars of assessed valuation of taxable property listed as of January 1, 2020, and of registered vehicles in accordance with G.S. 105-330.3(a)(1) for the purpose of raising the revenues from the current year's listed and registered property set forth in the foregoing estimates of Special Downtown District Fund revenues and in order to finance the foregoing Special Downtown District Fund appropriations.

Special Downtown District.....\$.25 cents tax rate per one hundred dollars assessed valuation.

**Said Special Downtown District tax is based on an estimated total appraised value of property for the purpose of taxation of \$ 13,217,768 with an assessment ratio of one hundred percent (100%) of appraised and registered real and personal property value. The estimated collection rate is 95.77%.**

**Section 7.** It is estimated that \$50,000 in revenue will be available in the Tourism Development Fund for the fiscal year beginning July 1, 2020 and ending June 30, 2021.

**Section 8.** Water & Sewer rates are established to be effective July 1, 2020 according to the following schedule:

<b>Water Inside Corporate Limits</b>		
0 -1,000 gallons	\$10.54	
Over 1,000 gallons	\$3.33 per 1,000 gallons	
<b>Sewer Inside Corporate Rates</b>		
1 - 1,000 gallons	\$9.24	
Over 1,000 gallons	\$3.91 per 1,000 gallons	
<b>Water Outside Corporate Limits</b>		
0 - 1,000 gallons	\$21.08	
Over 1,000 gallons	\$6.67 per 1,000 gallons	
<b>Sewer Outside Corporate Limits</b>		
0 -1,000 gallons	\$18.49	
Over 1,000 gallons	\$7.83 per 1,000 gallons	
<b>Resale Water</b>		
\$2.22 per 1,000 gallons		
<b>Resale Sewer</b>		
\$3.87 per 1,000 gallons		

**City of Lenoir  
Budget Ordinance  
Fiscal Year July 1, 2020 – June 30, 2021**

**Section 9.** Salaries & wages accounts provide for funding of all budgeted employee positions and City Council.

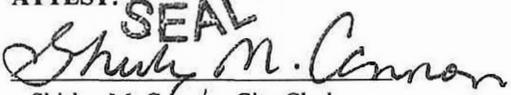
**Section 10.** The City Manager and Finance Director shall notify the City Council of any items of over-expenditure or shortfalls in revenue on a timely basis throughout the fiscal year. Request for appropriations not contained in the Budget Ordinance will be presented to Council after a review of the necessary revenue sources to offset the expenditure has been conducted by the Finance Director. Recommended budget amendments will be presented to the Council at the time the request for appropriation is submitted by the Finance Director.

**Section 11.** Copies of this Budget Ordinance shall be furnished to the Finance Director and the City Manager of the City of Lenoir, North Carolina, to be kept on file by them for their direction in the collection of revenues and the expenditures of amounts appropriated.

**Section 12.** The City Manager is authorized to amend the budget by transfer of appropriations within each fund. All amendments affecting revenues or total fund appropriations shall be approved by ordinance by the City Council, to be acted on at any regular or special meeting and approved by a simple majority of those present and voting, a quorum being present. Only one reading will be required and a public hearing or publication of notice is not necessary unless requested by Council.

**CITY OF LENOIR, NC**  
Adopted this 23rd day of June, 2020.  
**SEAL**  
**CHARTERED**  
**JANUARY 28, 1851**

  
\_\_\_\_\_  
Joseph L. Gibbons, Mayor

**ATTEST:**  
**SEAL**  
  
\_\_\_\_\_  
Shirley M. Cannon, City Clerk

#### Amendment to the Personnel Policy for the City of Lenoir

Employees will be granted one day (8 hours) of Personal Leave per fiscal year to be used for any use they deem appropriate, such as a birthday, holiday, school visit/trip, funeral, etc. Employees must request leave from their respective Department Heads. The Department Head will attempt to arrange the work schedule so that an employee may be granted Personal Leave. The Personal Leave day must be taken during the fiscal year and will not roll over into another fiscal year nor will employees be paid for the day should they leave employment with the City of Lenoir.



CITY MANAGER  
SCOTT E. HILDEBRAN

CITY OF LENOIR  
NORTH CAROLINA

MAYOR  
JOSEPH L. GIBBONS

CITY COUNCIL  
J. T. BEAL  
T. H. PERDUE  
J. L. PERKINS  
R. S. PRESTWOOD  
D. F. STEVENS  
C. D. THOMAS  
B. K. WILLIS

EXTRACTS FROM MINUTES OF CITY COUNCIL

The City Council for the City of Lenoir, North Carolina (the "City") held a regular meeting in the City/County Chambers located at 905 West Avenue NW, Lenoir, North Carolina 28645, the regular place of meeting, at 6:00 p.m., on June 16, 2020. The following Councilmembers were:

Present: *Jonathan Beal, Ike Perkins, David Stevens,  
Ben Willis via teleconference Todd Perdue  
and Crissy Thomas*  
Absent: *n/a*

\* \* \* \* \*

Motion was made by Councilmember Willis, seconded by Councilmember n/a and carried unanimously, to open the public hearing.

WHEREAS, [Mayor Joe L. Gibbons ("Mayor Gibbons")] announced that the City Council for the City of Lenoir (the "Council") would proceed to hold a public hearing and would hear anyone who wished to be heard on the proposed issuance by the Public Finance Authority (the "Authority"), a joint powers commission and a unit of government and a body corporate and politic organized and existing under the laws of the State of Wisconsin, of its Health Care Facilities Revenue and Refunding Revenue Bonds (Blue Ridge HealthCare), Series 2020A (the "Bonds"), in an aggregate amount not to exceed \$125,000,000;

WHEREAS, the Authority has been requested to issue the Bonds and to lend the proceeds from the sale thereof to Blue Ridge HealthCare System, Inc. (the "Borrower"), a North Carolina nonprofit corporation;

WHEREAS, the Bonds will be qualified 501(c)(3) bonds as defined in Section 145 of the Internal Revenue Code, and the Borrower will use the proceeds of the Bonds to (1) finance additional healthcare facilities, including but not limited to (a) construction of a new bed tower to house an intensive care unit, emergency department, lab and other patient care services at Carolinas HealthCare System - Blue Ridge Morganton, located at 2201 South Sterling Street, Morganton, NC 28655 (the "Morganton Campus 2020 Project"), and (b) improvements and renovations at Carolinas HealthCare System - Blue Ridge Valdese, located at 720 Malcolm Boulevard, Valdese, NC 28690, including the renovation and relocation of the medical oncology unit, renovation and replacement of two existing radiation linear accelerators, renovation and relocation of the existing pain clinic center, wound center and rehabilitation services and the



conversion of existing operating rooms to an ambulatory surgical center (the "Valdese Campus 2020 Project," and together with the Morganton Campus 2020 Project, the "2020 Project"), (2) refund all or a part of the outstanding North Carolina Medical Care Commission Health Care Facilities Refunding Revenue Bonds (Blue Ridge HealthCare), Series 2016A (the "2016A Bonds"), (3) refund all or a part of the outstanding North Carolina Medical Care Commission Health Care Facilities Refunding Revenue Bonds (Blue Ridge HealthCare), Series 2010A (the "2010A Bonds") and (4) pay, or reimburse the Borrower for paying, certain expenses incurred in connection with the issuance of the Bonds by the Authority;

**WHEREAS**, the proceeds of the 2016A Bonds and the 2010A Bonds were used to refund prior bonds issued by the North Carolina Medical Care Commission for the benefit of the Borrower or its affiliates that had been used to finance and refinance the costs of (a) acquiring, constructing, improving, renovating, rehabilitating, expanding and equipping (i) various health care facilities located at Carolinas HealthCare System – Blue Ridge Morganton, formerly known as Grace Hospital, including a wellness and rehabilitation center and a medical office building, (ii) various health care facilities located at Carolinas HealthCare System – Blue Ridge Valdese, formerly known as Valdese Hospital, (iii) a physician office building located in Drexel, North Carolina, and (iv) an expansion of the continuing care retirement facility known as Grace Ridge and (b) acquiring the LifeWorks Psychological counseling practice, a psychological counseling practice then consisting of three offices in different locations, furniture, equipment, supplies and other assets of the practice (collectively, the "Prior Projects," and together with the 2020 Project, the "Project");

**WHEREAS**, one of the LifeWorks Psychological counseling practice office locations referenced in the immediately preceding paragraph was located in the City at 212 Mulberry Street, Lenoir, North Carolina 28645;

**WHEREAS**, the Borrower has requested that the Council approve the financing and refinancing of the Project, and the issuance of the Bonds in an amount not to exceed \$125,000,000 in order to satisfy the public approval requirement of Section 147(f) of the Internal Revenue Code of 1986, as amended (the "Code");

**WHEREAS**, a notice of public hearing was published in the *News-Topic* setting forth a general, functional description of the type and use of the facilities to be financed and refinanced, the maximum principal amount of the Bonds, the initial owner, operator or manager of the facilities and the location of the facilities, among other things;

**WHEREAS**, the names, address and testimony of the persons who were present and who offered comments on the proposed issuance of the Bonds or who responded in writing to the notice of public hearing are as follows:

[None.]

**WHEREAS**, [Mayor Gibbons] inquired elsewhere in and around the meeting room to determine whether there were any other persons who wished to speak at the public hearing and [Mayor Gibbons] determined that no other persons who wished to speak at the public hearing were found; and

**WHEREAS**, the purpose of the above-described public hearing and this resolution is to satisfy the public approval requirement of Section 147(f) of the Code in order to qualify the

interest on the Bonds for exclusion from the gross income of the owners thereof for federal income tax purposes pursuant to the applicable provisions of the Code;

After the Council had heard all persons who had requested to be heard, <sup>Mayor</sup> Councilmember Gibbons moved that the public hearing be closed. The motion was adopted unanimously.

Councilmember Willis introduced the following resolution, a copy of which had been distributed to each Councilmember:

**RESOLUTION APPROVING THE ISSUANCE OF NOT TO EXCEED \$125,000,000 OF TAX-EXEMPT BONDS TO BE ISSUED BY THE PUBLIC FINANCE AUTHORITY TO FINANCE AND REFINANCE CERTAIN COSTS OF VARIOUS PROJECTS ON BEHALF OF BLUE RIDGE HEALTHCARE SYSTEM, INC.**

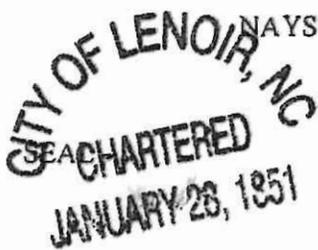
**NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL FOR THE CITY OF LENOIR, NORTH CAROLINA:**

Section 1. For the sole purpose of qualifying the interest on the Bonds for exclusion from the gross income of the owners thereof for federal income tax purposes pursuant to the applicable provisions of the Code, the Council hereby approves the issuance of the Bonds by the Authority for the purpose of providing funds to finance and refinance the Project, *provided that* in no event shall the City of Lenoir, the State of North Carolina or any political subdivision thereof be liable for such Bonds nor shall the Bonds constitute a debt of the City of Lenoir, the State of North Carolina or any political subdivision thereof.

Section 2. This resolution shall take effect immediately upon its passage.

Councilmember na seconded the motion and the motion was adopted by the following vote:

AYES: 6  
NAYS: 0  
\* \* \* \* \*



SEAL

*Joseph L. Gibbons*  
Joseph L. Gibbons, Mayor

ATTEST:

*Shirley M. Cannon*  
Shirley M. Cannon, Mayor

STATE OF NORTH CAROLINA )  
CITY OF LENOIR )

I, Shirley M. Cannon, City Clerk for the City of Lenoir, North Carolina, **DO HEREBY CERTIFY** as follows:

1. A meeting of the City Council for the City of Lenoir, located in the State of North Carolina, was duly held June 16, 2020, such meeting having been noticed, held and conducted in accordance with all requirements of law (including open meetings requirements), and minutes of that meeting have been or will be duly recorded in the Minute Book kept by me in accordance with law for the purpose of recording the minutes of the Council.

2. The attached extract accurately reflects the actions taken by the City Council for the City of Lenoir with respect to the matters therein.

3. The attached extract correctly states the time when the meeting was convened and the place where the meeting was held and the members of the Council who attended the meeting.

IN WITNESS WHEREOF, I have hereunto set my hand and have hereunto affixed the seal of the City as of June 23, 2020.



*Shirley M. Cannon*  
Shirley M. Cannon, City Clerk

SEAL

2019-2020 Fiscal Year Budget Amendment 23-Jun-20			
Request for amendments to be made to the annual budget ordinance for the fiscal year ending June 30, 2020 as follows:			
Item 1: Adjustments to the General Fund with a zero net effect to fund balance.			
Account Number	Department	Decrease	Increase
4110	LEGISLATIVE		5,000.00
4120	ADMINISTRATIVE	15,000.00	
4130	FINANCE	45,000.00	
4250	VEHICLE SERVICES		20,000.00
4270	ENGINEERING		10,000.00
4310	POLICE SUPPORT		60,000.00
4312	POLICE PATROL		45,000.00
4340	FIRE SUPPORT SERVICES	40,000.00	
4341	FIRE SUPPRESSION		60,000.00
4510	STREET ADMIN		10,000.00
4511	STREET MAINTENANCE	50,000.00	
4512	STREET TRAFFIC CONTROL	10,000.00	
4740	CEMETERIES		15,000.00
4910	PLANNING	50,000.00	
4920	MAIN STREET		5,000.00
6120	REC ADMIN	15,000.00	
6121	AQUATIC	15,000.00	
6122	MULBERRY REC	5,000.00	
6130	PARKS		15,000.00
	Total Increases/Decreases	245,000.00	245,000.00
Net Effect to General Fund		-	-

Item 2: Adjustments to the Lenoir Tourism Development Fund with a zero net effect to fund balance.			
Account Number	Department	Decrease	Increase
LTDA - FUND 12			
4940	INCREASE REVENUE		30,000.00
4940	INCREASE CONTRACTED SERVICES		30,000.00
Net Effect to General Fund		-	-

Item 3: Adjustments to the Water/Enterprise Fund with a zero net effect to fund balance.			
Account Number	Department	Decrease	Increase
WATER FUND			
7131	WATER DIST.	100,000.00	
7132	WATER RESOURCES		50,000.00
7133	WATER ADMIN		50,000.00
7142	GUNPOWDER	50,000.00	
7143	LOWER CREEK		50,000.00
	Total Increases/Decreases	150,000.00	150,000.00
Net Effect to Water Fund		-	-

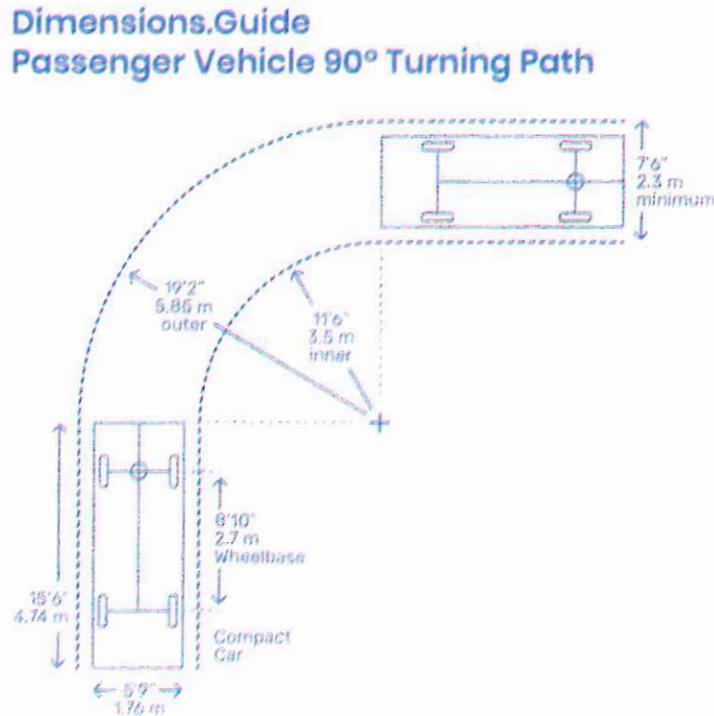
Item 4: Transfer General Fund Capital Project Funds previously approve and budgeted.			
Account Number	Department	Decrease	Increase
	Transfer to Capital Project Funds		313,000.00
	Transfer From Capital Project Funds		313,000.00
Net Effect to General Fund		-	-



Parking space dimensions used for space identification in the study area were 9 feet x 18 feet. The 9 feet width requirement is a common dimension for on-street parallel spaces and off-street parking stalls. The 18 feet length may not fully accommodate larger trucks and SUV's, but is acceptable for most passenger vehicles. These dimensions were used to maximize possible spaces in the study area while still offering adequate width for passenger vehicles within the space.

### Parking Space Identification

One of the concerns identified with current on-street parking conditions in the study area was conflicts between parked cars on the eastern side of the street (by ordinance, parking is only allowed on the eastern side), and backing movements from vehicles exiting driveways on the western side of the street. In an effort to minimize these conflicts, turning movements from all western-side driveways were modeled and measured on-site. The turning radius used for this modeling was 15 feet (assumed center of backing vehicle – 11+' near edge, 19+' far edge, see example below).



Staff also attempted to prevent conflicts with traffic exiting eastern side driveways by establishing a sight triangle between the nearest proposed parking space and the northern edge of each driveway. A 15 feet horizontal leg measured at the curb/driveway interface was used for this dimension (see graphic below).



Using each of the above criteria, 15 feet turning radii for driveways on the western side of the street, and 15' site triangles for driveways on the eastern side, staff identified non-encroachment zones for proposed parking spaces. These zones were avoided during parking space layout. The work resulted in identifying a potential for 17 marked spaces within the 1,000 feet study area. The general space locations are shown on the attached maps, however the maps are for illustrative purposes only and are not to scale. Additionally, please note that many of the areas shown with two spaces between non-encroachment zones do not use the entire available area, so marked spaces may be shifted north or south by several feet. These areas can easily accommodate two spaces but will not allow for a third marked space.

Public Works staff is prepared to work with the Police Department to initiate necessary ordinance revisions and complete space marking should City Council decide to perform these improvements.

Respectfully submitted,

City of Lenoir  
 Public Works Department

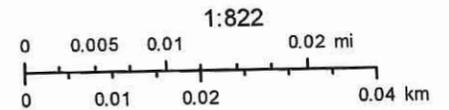
JARED WRIGHT  
 Public Works Director

# Norwood 1



May 29, 2020

This map is NOT of land survey quality and is NOT suitable for such use.

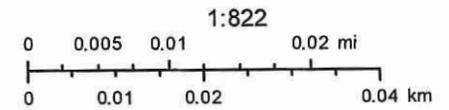


# Norwood 2



May 29, 2020

This map is NOT of land survey quality and is NOT suitable for such use.





**City of Lenoir  
Financial Summary  
As of 5/31/2020**



General Fund					
	2019-2020 Budget	5/31/2020	% of Budget	Change from Previous Year	5/31/2019
Total Revenue	\$ 18,403,707.96	\$ 17,165,058.70	93%	\$ 231,432.52	\$ 16,933,626.18
Expenditures	\$ 18,403,707.96	\$ 15,855,783.94	86%	\$ 497,367.40	\$ 15,358,416.54
Over/Under	\$ -	\$ 1,309,274.76		\$ (265,934.88)	\$ 1,575,209.64

Downtown District					
	2019-2020 Budget	5/31/2020	% of Budget	Change from Previous Year	5/31/2019
Revenues	\$ 183,736.00	\$ 181,200.85	98.6%	\$ (29,681.48)	\$ 210,882.33
Expenditures	\$ 183,736.00	\$ 169,189.79	92%	\$ 2,990.39	\$ 166,199.40
Over/Under	\$ -	\$ 12,011.06		\$ (32,671.87)	\$ 44,682.93

Water/Sewer Fund					
	2019-2020 Budget	5/31/2020	% of Budget	Change from Previous Year	5/31/2019
Revenues	\$ 8,941,688.00	\$ 8,636,322.47	97%	\$ 36,850.22	\$ 8,599,472.25
Expenditures	\$ 8,941,688.00	\$ 7,180,830.14	80%	\$ 174,304.44	\$ 7,006,525.70
Over/Under	\$ -	\$ 1,455,492.33		\$ (137,454.22)	\$ 1,592,946.55

# May 2020 Communication Report

By Joshua Harris, Director, Communication & Public Information 6/12/2020



**LENOIR**  
NORTH CAROLINA

## CONTENT CREATION

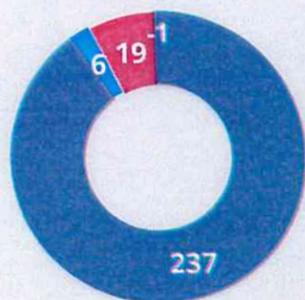
News Releases	Photos	Videos	Radio Spots	Social Posts	Notify Me	Q&A	eSign
<b>9</b>	<b>5</b>	<b>2</b>	<b>2</b>	<b>159</b>	<b>23</b>	<b>31</b>	<b>1</b>

Minutes-Committee of the Whole Meeting  
Tuesday, June 23, 2020

## PUBLIC ENGAGEMENT

### New Followers

**261**



Facebook Instagram Twitter City Alerts

### Social Reach

**68,787**

Facebook	63,547	
Twitter	4,863	

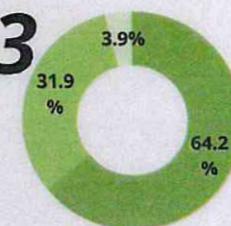
### Video Views

**673**

Facebook	673
YouTube	

### Website Views

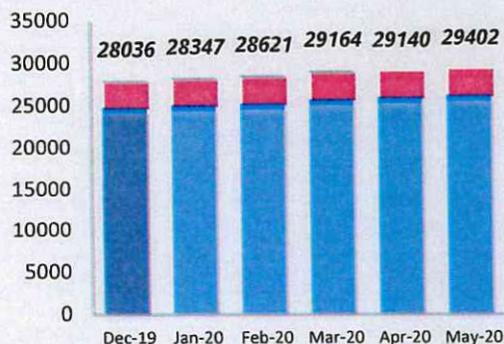
**34,423**



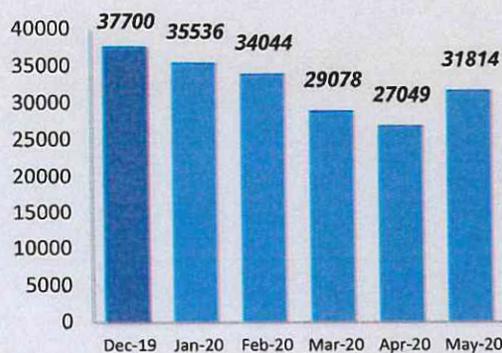
### Top Pages

- 1 Payment Options
- 2 COVID-19
- 3 Garbage Collection
- 4 Water & Sewer Service
- 5 City facilities remaining closed through 5
- 6 Jobs
- 7 City rolling out new garbage carts

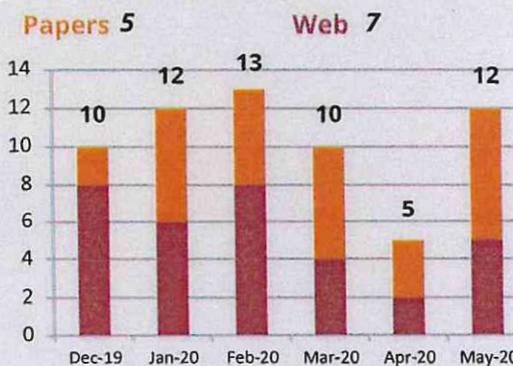
### Total Followers



### Social Engagement



### Media Coverage **12**





# Top Facebook

Reach: The number of people who saw the post on their feed  
Engagements: Reactions, comments, shares, photo/video views, and clicks

Minutes-Committee of the Whole Meeting  
Tuesday, June 23, 2020

Total Facebook Followers

# 25,510

Last Month 25,273 Gain 237

**City of Lenoir Fire Department** is with Chris Jacobs and Tucker Price  
Published by Andrew N. Karmant Larkin · May 20 at 9:35 AM

Lenoir Ladder 2 responded to Hudson this morning for an early morning fire to assist Hudson Fire Department!

7,457 People Reached 1,928 Engagements Boost Post

9 Comments 53 Shares

**Lenoir Police Department**  
Published by Police Dept · May 29 at 2:16 PM

May 29, 2020

Creef Phelps welcomed our newest officer, Sharié Woodward, who brings over 5 years of law enforcement experience with him. We look forward to working with Sharié and will plan a more formal reception to include his family at a later date. We want to thank him for his service and offer our best wishes as he continues to serve and protect the residents of Caldwell County in the years to come.

6,120 People Reached 1,321 Engagements Boost Post

44 Comments 10 Shares

**City of Lenoir, NC Government**  
Published by Joshua Harris · May 11 at 5:20 PM

If you have received your new garbage cart, please start using it for garbage. Also, please make sure there is at least 5 feet of clearance around the cart.

How to Properly Place Carts on Collection Day

**STEP #1: CLOSE THE LID & ROLL TO CURBSIDE**  
Place all items in trash bags in the cart(s) and make sure the lid is completely closed. ROLL the cart to the edge of the curb.

**STEP #2: MAKE SURE THE CART HANDLE IS FACING YOUR HOME**  
PLACE the cart(s) at the edge of the curb with the wheels and handle facing your house and the lid opening facing the street.

**STEP #3: CARTS MUST HAVE 5 FEET OF SPACE**  
Make sure there is nothing in front of the cart. There MUST be 5 FEET of space on all sides of the cart(s). Do NOT place any trash on the lid or beside the cart. All garbage must be inside the cart with the lid completely closed.

**HOW TO PROPERLY PLACE CARTS ON COLLECTION DAY**

**STEP #1: CLOSE THE LID & ROLL TO CURBSIDE**  
Place all items in trash bags in the cart(s) and make sure the lid is completely closed. ROLL the cart to the edge of the curb.

**STEP #2: MAKE SURE THE CART HANDLE IS FACING YOUR HOME**  
PLACE the cart(s) at the edge of the curb with the wheels and handle facing your house and the lid opening facing the street.

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**LENOIR NORTH CAROLINA**

5,810 People Reached 1,182 Engagements Boost Post

93 Comments 40 Shares

	Paid	Organic	Rate
Reach		7,497	
Engagements		1,928	26%
> Comments		9	
> Shares		53	

	Paid	Organic	Rate
Reach		6,120	
Engagements		1,321	22%
> Comments		44	
> Shares		10	

	Paid	Organic	Rate
Reach		5,810	
Engagements		1,182	20%
> Comments		93	
> Shares		40	



# Top Tweets

*Impressions: Times people saw this Tweet on Twitter*  
*Engagements: Times people interacted with this Tweet*

Total Twitter Followers

# 719

Last Month 713 Gain **6**

Minutes-Committee of the Whole Meeting  
Tuesday, June 23, 2020

 <p><b>City of Lenoir, NC</b> @CityofLenoir                  If you have received your new garbage cart, please start using it for garbage. Also, please make sure there is at least 5 feet of clearance around the cart. <a href="https://twitter.com/qDAvQFhkbl">pic.twitter.com/qDAvQFhkbl</a></p>	<p>Impressions 442</p> <p>Total engagements 13</p> <p>Media engagements 11</p> <p>Likes 1</p> <p>Profile clicks 1</p>
 <p><b>City of Lenoir, NC</b> @CityofLenoir                  The City of Lenoir is distributing new, roll-out garbage carts this week. The Sanitation Division plans to start automated garbage collection on the Monday route next week. The remaining routes will be phased in during the next two months. <a href="https://bit.ly/2W71xZB">https://bit.ly/2W71xZB</a> <a href="https://pic.twitter.com/H6QvL2uTrk">pic.twitter.com/H6QvL2uTrk</a></p>	<p>Impressions 401</p> <p>Total engagements 13</p> <p>Detail expands 5</p> <p>Link clicks 4</p> <p>Media engagements 3</p> <p>Likes 1</p>
<p><b>Downtown Lenoir, NC</b> @DowntownLenoir                  You may have noticed the historic Guarantee Store building has been getting a facelift... More exciting news coming soon! @Lenoir Downtown Historic District  <a href="https://www.instagram.com/p/CAqTmUcl-Cb/?igshid=5e6ti39fimj">https://www.instagram.com/p/CAqTmUcl-Cb/?igshid=5e6ti39fimj</a></p>	<p>Impressions 146</p> <p>Total engagements 6</p> <p>Likes 2</p> <p>Link clicks 2</p> <p>Profile clicks 2</p>



# Top Instagram

Likes: The number of people who liked the post on their feed

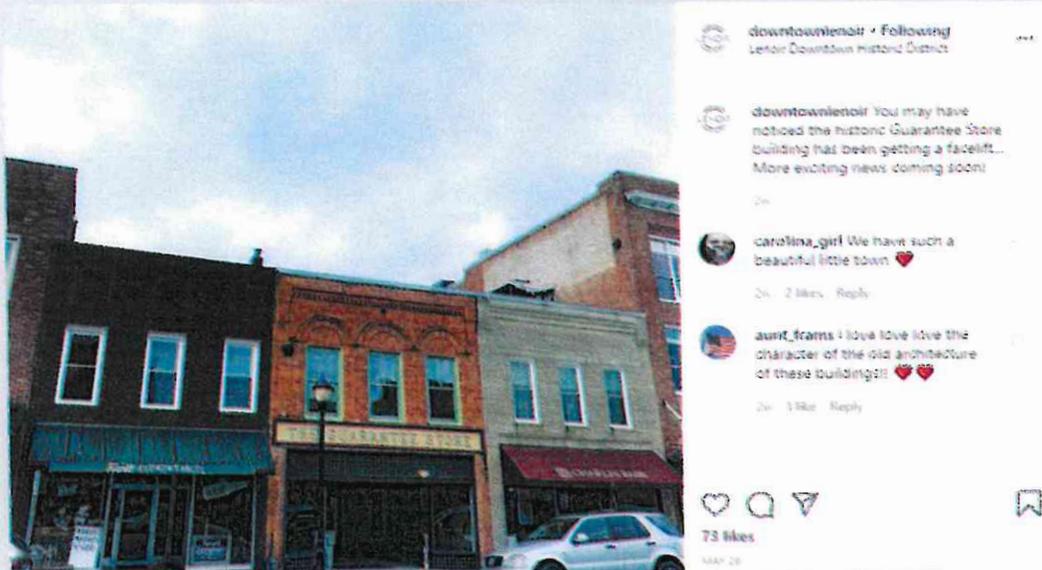
Total Instagram Followers

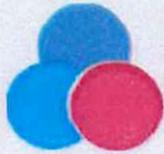
# 3,173

Last Month 3,154 Gain **19**

Likes **73**  
Comments **2**

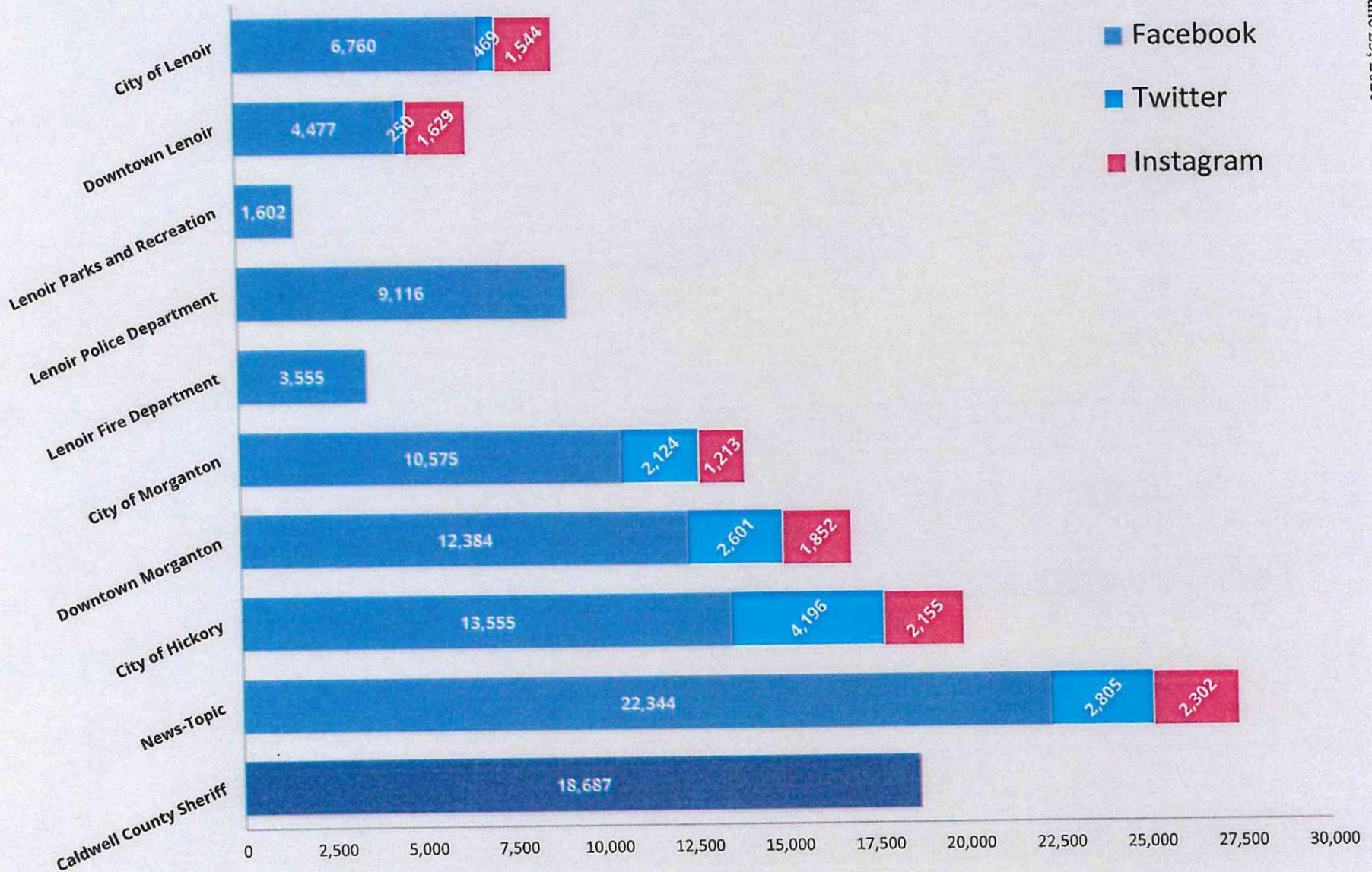
Likes **76**  
Comments **2**





# Social Comparison

The chart below compares Lenoir's social accounts with surrounding organizations.





# Questions and Requests

# 31

**Bulk Garbage** 10  
**Garbage Pickup** 2  
**Cart Issue** 15

I am interested in being a vendor for the July 4th event.

I've received the new garbage collection cart. What do I do with the old one?

My SUV was keyed. I am not sure of the location of where it was damaged because I just noticed it yesterday.

Who do I contact about getting speed limit signs placed back on Wakefield Drive and speed humps being installed on the same road?

Will the green bin be picked up? If we get to keep it, will we be charged the extra \$5 a month for the second bin?

I have a concern, I live in Kincaid St.

One of those nice trash cans has been left at 316 Lower Creek Drive. No one lives there.

What happens if I am out of town on Monday for two or three days, having put the garbage out for collection on Sunday night?

What are the rules for riding a Segway on the greenway?

Neighbors recently put a mobile home on an adjacent lot, the driveway is mud, and mud is washing from their property on to concrete driveway,

Missing new trash cans delivery.

I'm wondering if you will be distributing leaf mulch any time soon ?

On what day will grass clippings/ yard waste be collected in the old green cans?

We live on Norwood Street. Can we leave them on the curb/sidewalk area?

What is the box that the Lenoir PD put on the street light pole across from my house?

I was wondering why we did not receive a new trash can like my other neighbors did.

Has the compost been rescheduled yet?

I am trying to reach Shane Barrier or whomever I need to speak with about trash collection for my mother

I haven't received a trash.

Regarding the new GARBAGE CAN regulations: what about disabled people or people with limited mobility?

Overgrown grass and shrubs

Public records request for information about 330, 334, 340, 350, and 360 Blowing Rock Boulevard

If i have always sat my garbage can at the upper end of my yard but they sat it out in my driveway, may I continue to set it where I normally have for

As of today 5/22 all indoor and outdoor pools are allowed to open, when do you plan to open the Rec Center Pool please?

I have reason to believe this abandoned trailer is a meeting place for drug addicts and homeless people.

I want to know the mayor's salary? Does the mayor receive any fringe benefits such as a take-home vehicle, cellphone, etc.?

What are the water/sewer rates? Does the water treatment plant operate 24/7? If not, how many hours a day? How many water/sewer customers c

I would like to request a brush pick up in front of my business

I am contacting you to confirm that this account has been finalized and will no longer receive further billing.

We've been trying to get service with Spectrum in our new home, part of Habitat houses.

Someone needs to fix the growing hole on the exit to Southwest Blvd from Hwy 18N!

