

**COMMITTEE OF THE WHOLE
CITY HALL, THIRD FLOOR
TUESDAY, AUGUST 25, 2020
8:30 A.M.**

PRESENT: Committee members, Joe Gibbons, Crissy Thomas, Ralph Prestwood, Ike Perkins, and David Stevens.

ABSENT: Councilmember Jonathan Beal and Joshua Harris, Communications Director.

STAFF PRESENT: City Manager Scott Hildebran and City Clerk Shirley Cannon.

VIA TELECONFERENCE:

Participating via teleconference were Councilmembers Todd Perdue and Ben Willis, Fire Chief Ken Hair, Finance Director Donna Bean, Police Chief Brent Phelps, Recreation Director Kenny Story, Main Street Director Kaylynn Horn, Planning Director Jenny Wheelock, Public Utilities Director Radford Thomas, Public Works Director Jared Wright and Garrett Stell, *News-Topic*.

I. CALL TO ORDER

A. Mayor Pro-Tem Crissy Thomas welcomed everyone and called the meeting to order.

II. CITIZEN COMMENT PERIOD

III. COMMITTEE ITEMS

A. Public Utilities: Public Utilities Director Radford Thomas reported on the following items:

1. Update; Biosolids Project: Director Thomas presented a slide show of the construction of the improvements project at the Water Treatment Plant for the installation of the new gryphon dryer and belt press. The estimated cost of the dryer is \$1.7 million and the total project cost is \$6.5 million. The gryphon dryer includes a built in wash down system plus a cooling system. The dryer has the capability of cooling down within 20 to 30 minutes. He also shared the new belt press will increase the efficiency of the sludge removal process.

Director Thomas also mentioned improvements are scheduled for the sludge tank and pointed out a new building was being built for the drying unit and air handling system. He explained a future option is to install a belt press that feeds directly into the dryer which may give the City an opportunity to work with other communities regarding the disposal of their sludge plus expand the City's equipment. Director Thomas stated an enclosed storage shed has been built to store equipment and a pit has been dug for the purpose of handling the sludge.

Director Thomas stated the dryer will be operational in October and tests will be

completed before it goes online. The dryer will be fully operational by the first of the year. He further clarified for Council that Staff did some demolition work at the site prior to the project, but they did not participate in any of the construction work.

2. General Comments

- Brownfields – The two new ongoing Brownfield projects include Harper Avenue and the downtown area. Also, Phase 2 will begin soon for the environmental cleanup of the former Broyhill site. Staff has also begun working on the Brownfields agreement.
- Water Treatment Plant – 70% of the sludge has been removed from the lagoon.
- Finley Avenue Improvements Project – The funding application for this project is pending.
- Metering Project – continues to move forward.
- Freese & Nichols – are completing the Risk & Resiliency Study to be submitted to the Environmental Protection Agency (EPA) and the NC Department of Environmental & Water Quality (NCDEQ).

B. Public Works: Public Works Director Jared Wright reported on the following items:

1. Hospital Avenue Sidewalk Project: Director Wright reported the Hospital Avenue Sidewalk Project was placed on hold by the North Carolina Department of Transportation (NCDOT) due to a lack of reimbursement money. A total of 21 projects within a four County region were affected by this action. Director Wright stated the City received an e-mail on July 15, 2020 from Brian D. Horton, Western Piedmont Council of Governments (WPCOG) that the Hospital Avenue Sidewalk Project has been recommended to resume right-of-way, as part of an initial release of funding for the projects across all NC urban areas. Director Wright commented the next step will be to present this project to Council for their consideration of approval.

Next, Director Wright reminded Council they previously approved an authorizing resolution to submit for grant funding for the Greenway conversion for Harper Avenue and the former Depot site. The application is being prepared by Mattarn and Craig and he stated survey work has begun which will include the scope of the area on Harper Avenue where the intersection splits. Director Wright stated approval of this project will help if the two-way traffic project is approved in the future.

In addition, Director Wright stated that Greenhaven and Mulberry streets are scheduled to be paved and a pre-construction meeting is scheduled for September. He further stated a large pipe will have to be replaced on the Greenway where the sinkhole is located. Also, brush pick up has been suspended until September 1.

2. Update; Sanitation Department: Director Wright reported the Department expects to be fully converted over to the new sanitation carts on Monday, August 31. He stated 661 carts were delivered by Staff and pointed out Staff discovered 17 properties that were receiving City services were located outside of the City limits. There are 169 inactive accounts and 209 solid waste fee accounts were added which amounts to \$2,090 of additional revenue for the City. He reported that 59 customers receive special garbage pickup service by Staff due to their not being physically able to pull their cart to the road.

Director Wright further mentioned that Building Maintenance Staff assisted with the placement of new carts and other projects. They also helped install the security cameras and motion lights at the Community Gardens at a cost savings for the City. He reported the cameras are fully operational.

Also, Director Wright shared he has received several complaints about the appearance of the downtown area and stated Staff would be focusing on taking care of that issue. Director Wright also clarified for Council the Department was fully prepared in case of a major storm event. Further, he mentioned when the new software is installed, the Department will be able to stay on top of it.

In addition, Director Wright verified Staff is working on replacing signage around the City. The columns and placard on the entrance sign to Lenoir located on Morganton Boulevard are being replaced along with others around the City.

IV. COMMUNITY DEVELOPMENT

- A. The Lenoir Business Advisory Board (LBAB): The Lenoir Business Advisory Board (LBAB) conducted a teleconference meeting on Thursday, August 13. Director Horn reported she has been checking with the downtown property owners to see if any are interested in applying for a façade grant. In addition, Director Horn mentioned the Chamber of Commerce has started a program called “Count on Me” and the merchants are being encouraged to become a part of it.

Also, she reported the Lenoir Tourism Development Authority (LTDA) did not meet in August, but pointed out they are supporting programs and assisted with the purchase of the picnic tables to be placed on the square in order to support the downtown restaurants.

- B. Planning Board: The Planning Board met on Monday, August 24. Planning Director Jenny Wheelock reported applications have decreased over the past few months, but requests for permits are on target with last year’s numbers. Currently, there are no new permits for construction projects. She mentioned the driveway planned for the Kattz Corner Apartment Project has been eliminated, but clarified residents would have access to Wilkesboro Boulevard. Director Wheelock also reported the property owners on Sehorn Street were notified, if the shed they placed in their front yard would not work in their back yard, it would have to be removed entirely. She stated the City has to allow them sufficient time to remove the shed.

Next, Director Wheelock shared the new software program module the Department plans to install will assist Public Works, Public Utilities and Code Enforcement Staff by allowing them to login and check the status of a permit, code enforcement case, etc.

In addition, Director Wheelock clarified that people can build tiny homes and stated they are designed for the intent of the recreational vehicle (RV) code.

- C. Parks and Recreation Advisory Board: The Parks and Recreation Board held a virtual meeting on Monday, August 17. Minutes of the meeting were submitted as information. Director Story reported on the following items:
- Reported a decision on whether to have fall sports will depend on Governor Cooper's announcement on Tuesday, September 1 regarding reopening the state. Currently, all fall programs are cancelled. All youth activities are postponed as well.
 - Staff continues to work on projects at the recreation centers such as mowing, cutting trees and pressure washing the tennis courts.
 - Reported work will begin soon at the former LHS Auditorium beginning with renovations to the downstairs restrooms along with replacing the HVAC systems. Additional renovations include door replacements, new carpet, paint, a sound system and lighting. These improvements will be funded with a Community Development Block Grant. Bids will be solicited for this project after Staff receives quotes. In addition, the grant will fund renovations to the gym and Mack Cook Stadium.
 - Signage will be added along the Greenway citing the recommended speed limit in order to address complaints regarding bicyclists riding too fast on the Greenway. City Attorney Rohr has also discussed this issue with the North Carolina League of Municipalities (NCLM) and reported the City's insurance includes coverage for any incidents that may occur on the Greenway. Director Story said this was happening in hard to see areas on the Greenway located off of Pennell Street as you travel towards Powell Road. Councilmember Perdue stated individuals were also riding skateboards on the Greenway with Director Story replying he would include signage about skateboards as well.
 - Reported Scott Triplett, Coach for the Softball Team, submitted their COVID 19 Action Plan, but stated Mr. Triplett is unsure if they will be allowed to play any games.

Councilmember Perdue asked about Staffing levels with City Manager Hildebran reporting only part-time Staff was furloughed because of COVID 19. He further shared that some individuals were tele-working and several have been reassigned to other Departments.

D. Financial and Administration

1. Sales Tax Chart by Year: Director Bean compared a Sales Tax Chart to previous years and pointed out revenue was up in March and then decreased slightly, but not as much as the state had projected. In June, she stated that sales tax was up by 1.67% and noted the City finished the fiscal year in good shape. (A copy of the sales tax chart is attached to these minutes as information).

City Manager Hildebran mentioned that tourist areas with occupancy tax and major metro retail centers were reporting decreases in revenue. He also shared the surrounding municipalities were also experiencing a slight decrease in sales tax revenue, but it is better than expected thus far.

2. Sub-Recipient Agreement; Caldwell County Yokefellow, Inc. and the City of Lenoir: City Manager Hildebran presented an agreement between Caldwell County Yokefellow, Inc. and the City of Lenoir as it relates to the expenditure of Community Development Grant Funds (CDBG-CV CARES ACT Covid 19 Funding) in the amount of \$86,056 for the purpose of providing public service related to COVID 19 to prevent, prepare for and respond

to coronavirus. Mr. Hildebran explained that Yokefellow shall assist qualified low & moderate income households by paying for reasonable water, sewer and solid waste utility bills for six (6) months per household. It was noted the applicant households must reside within the City limits. These funds will assist with utility bills from March 2020 forward.

Finance Director Bean stated this information will be shared via social media and that flyers would be inserted in the utility bills in order to make people aware of this available funding. Customers may also contact the City about setting up a payment plan regarding their account if necessary.

A copy of the agreement is on file in the Finance Director's office.

MOTION

Following a brief discussion and upon a motion by Councilmember Willis, Council voted 7 to 0 to approve the agreement between Caldwell County Yokefellow and the City of Lenoir as submitted.

- G. Update; Public Communications: A copy of the July 2020 Communications Report was presented to Council as information. No report was given at this time.

As information there were 2 news releases, 9 photos, 3 videos, 1 radio spot, 113 social posts, 10 notify me requests, 45 questions & answers and 4 e-sign up. The website experienced 35,737 views and reached 52,066 people via Facebook and Twitter. Also, there were 175 new followers and 3,771 video views.

V. PUBLIC SAFETY

A. Police Department

1. Update: Police Chief Brent Phelps reported on the following items:

- A. Reported the Department currently has only one open position. He mentioned the the Basic Law Enforcement Training program (BLET) was beginning at Caldwell Community College & Technical Institute (CCC&TI) and he hopes to be fully staffed in the new future. The Department currently employs 55 officers.
- B. Reported Staff is taking measures to make sure everyone is properly trained in de-escalation and stated that communication skills are extremely important.
- C. Shared that City Manager Hildebran and he are participating in a Leadership Course on Diversity and Inclusion offered by Lenoir Rhyne College.
- D. Stated that cameras are needed at the J. E. Broyhill Walking Park for safety reasons.
- E. Reported there are asphalt/paving issues at the parking lot behind the Police Department.
- F. Staff received calls regarding golf carts being on the Lenoir Greenway.

Mayor Gibbons thanked Chief Phelps and Public Works Director Wright for their hard work regarding the recent parking issues along Norwood Street. Mayor Gibbons stated citizens were using the parking spaces that were identified.

Mayor Pro-Tem Crissy Thomas thanked Chief Phelps for the continued training and knowledge Staff is receiving pertaining to de-escalation. She stated it was very beneficial.

C. Fire Department

1. Update: Fire Chief Ken Hair reviewed the Quarterly Report for April, May & June. (A copy of the report is attached to these minutes as information). Staff conducted 4,407 Training Hours, 51 Inspections and responded to a total of 262 service calls during the quarter. He reported that calls related to COVID-19 were declining. Also, Staff assisted Public Works with the installation of tables at the stage area on the downtown square along with the cutting of some trees. New lighting has been installed at Headquarters and at Station No. 2.

Chief Hair reported Captain Chris Jacobs was promoted to Assistant Chief/Fire Marshall replacing Roger Barlow, Fire Prevention/Inspection, who retired August 1, 2020. Lieutenant Jonathan Wright was promoted to Captain, Driver/Operator Anthony Harrison was promoted to Lieutenant, Firefighter II Hunter Winkler was promoted to Driver/Operator and Cassidy Auton was promoted to full-time Firefighter.

In addition, Chief Hair reported that Kevin Brown is assisting the City of Lenoir with Level III Inspections and Plan Reviews until Assistant Chief/Fire Marshall Chris Jacobs acquires all of the necessary certifications which may take a couple of years.

VI. OTHER

- A. September Calendar: By consensus of the Council, the calendar for the month of September was approved listing various committee meetings.
- B. Meeting Cancellation: City Manager Hildebran informed Council the City did not have any agenda items for the September 1 City Council meeting should they decide to cancel the meeting.

MOTION

Upon a motion by Councilmember Perkins, Council voted 7 to 0 to cancel the September 1 City Council meeting due to no agenda items as recommended by City Manager Hildebran.

VII. Adjourn:

There being no further business; the meeting was adjourned at 10:08 a.m.

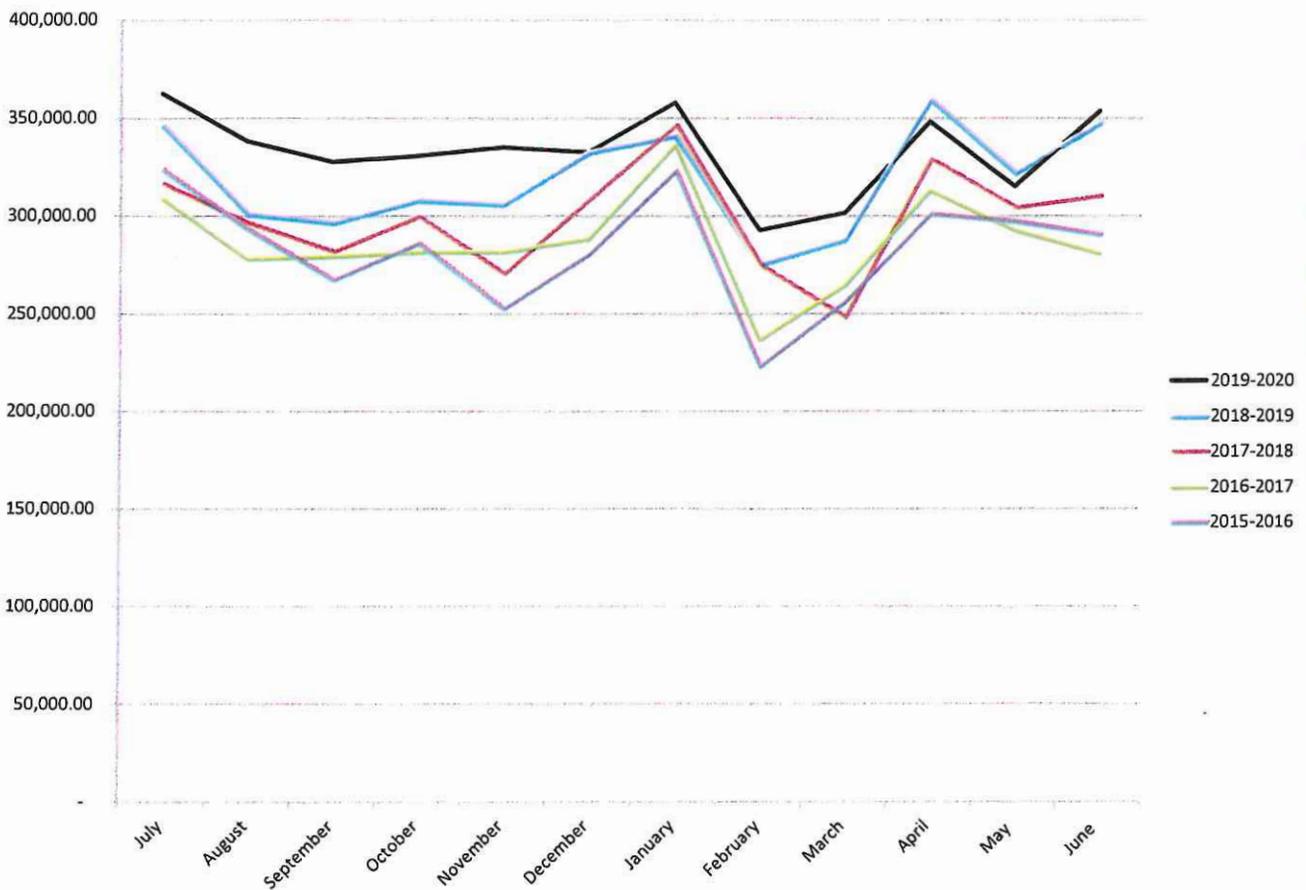
Attachments

Sales Tax Chart

Communications Report

Quarterly Report (Fire Department)

SALES TAX BY YEAR



Tuesday, August 25, 2020

TO: Scott Hildebran, City Manager
FROM: Ken Hair, Fire Chief
DATE: July 6, 2020
RE: Fire Department Report for April, May, and June 2020

TRAINING AND FIRE PREVENTION:

Training Hours	4,407
Inspections	51
Fire Prevention Education Programs	0

INCIDENT REPORTS BY TYPE SITUATION FOUND: Total Incidents

Fire, structure	6
Fire, vehicle and heavy equipment	1
Fire, brush or grass	16
Fire, trash	4
Fire, other	0
Medical call	29
EMS lift assist	6
Assist Invalid, lift assist	1
10-50, PI	12
10-50, no PI	23
Rescue call	12
Service call, public	57
Cover in assignment	2
Hazardous condition, other, power lines down	11
Hazardous material or spill	5
False alarm, sprinkler malfunction	7
False alarm, smoke or carbon monoxide detector malfunction	34
False alarm, alarm sounded, no fire	17
False alarm, malicious	0
False alarm, other	18
Severe weather or natural disaster, other	1

TOTAL INCIDENTS 262

RESPONSES BY DISTRICTS:

<u>HQ's</u>	<u>STA. 2</u>	<u>STA. 3</u>
166	68	28

July 2020 Communication Report

By Joshua Harris, Director, Communication & Public Information 8/18/2020



LENOIR
NORTH CAROLINA

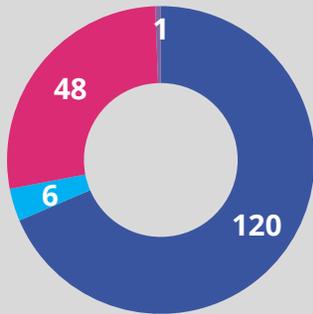
CONTENT CREATION

News Releases	Photos	Videos	Radio Spots	Social Posts	Notify Me	Q&A	eSign
2	9	3	1	113	10	45	4

PUBLIC ENGAGEMENT

New Followers

175



Facebook Instagram Twitter City Alerts

Social Reach

52,066

Facebook **49,095**

Twitter **2,616**

Video Views

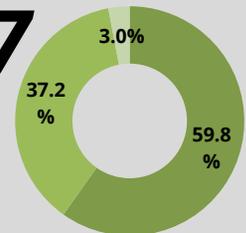
3,771

Facebook **3,721**

YouTube **50**

Website Views

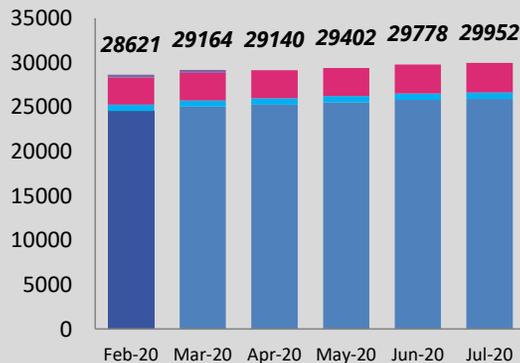
35,737



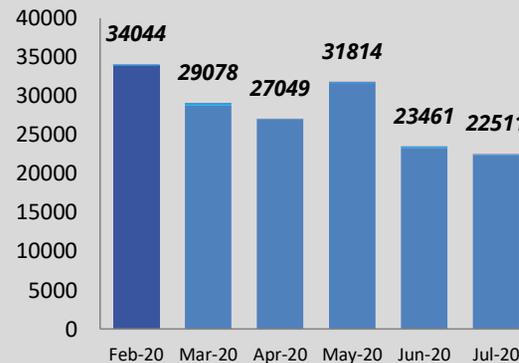
Top Pages

- 1 Payment Options
- 2 Garbage Collection
- 3 Coronavirus Plan
- 4 Water & Sewer Service
- 5 Jobs
- 6 Calendar
- 7 Police

Total Followers



Social Engagement

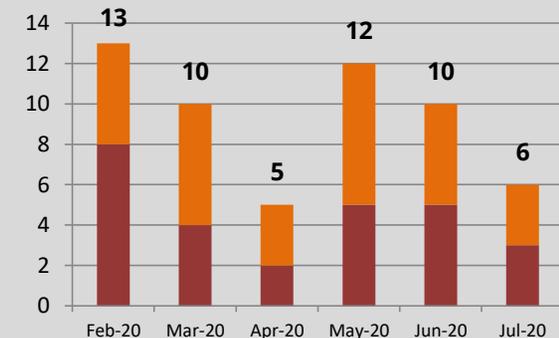


Media Coverage

6

Papers 3

Web 3





Top Facebook

Reach: The number of people who saw the post on their feed

Engagements: Reactions, comments, shares, photo/video views, and clicks

Total Facebook Followers

25,914

Last Month 25,794

Gain **120**

City of Lenoir, NC Government
July 25 at 12:43 PM · 🌐

City Council has recently started receiving many calls and questions about the monument in the City. Below is a public statement about the monument from Council.

"The City of Lenoir City Council has made no decision regarding the Confederate monument in the City. Further, Council currently isn't confident that any decision about the monument would be the Council's to make. The Council has asked the City Attorney to research the origin, ownership, and legal status of the monument. We encourage everyone to share their opinions and thoughts by sending an email to comments@ci.lenoir.nc.us. All Council members will receive emails sent to that address." - City of Lenoir City Council

11,130 People Reached 1,520 Engagements [Boost Post](#)

👍👎👉👎 47 293 Comments 112 Shares

Downtown Lenoir
July 22 at 12:10 PM · Instagram · 🌐

Coming soon to downtown Lenoir... Main Street Magic Cafe!

6,921 People Reached 977 Engagements [Boost Post](#)

👍👎👉👎 146 35 Comments 47 Shares

Lenoir Police Department
July 1 · 🌐

Shout out to Animal Control (AC) Supervisor McGuirt, and AC Officer Coffey for their assistance on this call.

Golden Ticket Winner

Officer Chris Smith

Submitted by Lt. Chris Robinson, June 22, 2020

Officer Chris responded to a call of a dog that had apparently been trapped under a pool cover all night during a recent storm. The following is a Facebook post from Mark Coffey, who was a witness to the incident: "I want to give recognition this morning to a young man that I have known and watched grow from a small kid playing on a baseball field to my experience this morning. In all of the chaos of trying to reach this animal before it drowns, I came around the corner of his home to find this young Officer pulling this animal from its certain death.

This young man went above and beyond his call of duty!! To see this young man desperately struggling to pull this 120 pound animal from the water and seeing this Officer sacrifice his own dignity and honor and the detailed uniform he wears to save an unknown animal which could have easily pulled him into that same certain death. To see this Officer embrace the animal in his arms, is a sight that I could only wish I could describe.

I could not be more proud of the young man/Officer and who he has turned out to be. The sacrifices these men and women make every single day is truly heroic. I am proud to live and call Lenoir my home and knowing these guys are here. Officer C. Smith you sir should be commended for your actions this day!!"

Lt. Robinson said Officer Smith performed "Service Beyond Measure" by demonstrating the City of Lenoir's Customer Service Golden Rule Keys: #1 - Personable, #2 - Proactive, #3 - Timely & Efficient, and #7 - Equitable Service.

Lenoir Police Officer Chris Smith assists Copper from pool

6,299 People Reached 678 Engagements [Boost Post](#)

👍👎👉👎 156 15 Comments 46 Shares

	Paid	Organic	Rate
Reach		11,130	
Engagements		1,520	14%
> Comments		293	
> Shares		112	

	Paid	Organic	Rate
Reach		6,921	
Engagements		977	14%
> Comments		35	
> Shares		47	

	Paid	Organic	Rate
Reach		6,299	
Engagements		678	11%
> Comments		15	
> Shares		46	



Top Tweets

Impressions: Times people saw this Tweet on Twitter
Engagements: Times people interacted with this Tweet

Total Twitter Followers

724

Last Month 718 Gain 6



City of Lenoir, NC @CityofLenoir
Raccoons may be cute, but they can spread rabies and damage property. Be considerate of your neighbors; don't feed raccoons. Read more @NCWildlife at <https://www.ncwildlife.org/Portals/0/Learning/documents/Profiles/Mammals/Co-exist-Raccoons-Update-FINAL.pdf> ... [pic.twitter.com/fiWjwkwDIR](https://www.ncwildlife.org/Portals/0/Learning/documents/Profiles/Mammals/Co-exist-Raccoons-Update-FINAL.pdf)



Reach a bigger audience

Impressions	482
Total engagements	14
Detail expands	4
Media engagements	3
Likes	3
Retweets	2
Link clicks	1
Profile clicks	1

Downtown Lenoir, NC @DowntownLenoir
Dine in the shade! The cityoflenoirnc recently placed picnic tables around the square in downtown. Order takeout from any of your favorite restaurants and enjoy your dinner outside. Additional permanent tables are... <https://www.instagram.com/p/CC8105qlUX0/?igshid=lf7e12ajfc78> ...

Impressions	185
Total engagements	13
Link clicks	6
Likes	3
Detail expands	3
Retweets	1



Top Instagram

Likes: The number of people who liked the post on their feed

Total Instagram Followers

3,314

Last Month 3,266

Gain **48**



downtownlenoir • Following
Lenoir Downtown Historic District

downtownlenoir Coming soon to downtown Lenoir... Main Street Magic Cafe!

3w

mama_hecate @brockandroll_so excited!!! 🥰❤️

3w 2 likes Reply

biglinhowell Another new restaurant! ?

3w 1 like Reply

dianereeves336 🍋🍋🍋

3w Reply

Liked by western piedmont works and 101 others

JULY 22

Likes **102**
Comments **5**



cityoflenoirnc
Lenoir, North Carolina

cityoflenoirnc The City of Lenoir was among 21 governments to win awards in the North Carolina City & County Communicators' 2020 Excellence in Communications Awards. The City 1st Place in Digital Technology - Audio, and 2nd Place in Digital Technology - Website. <https://bit.ly/3gfoNLZ>.

6w

22 likes

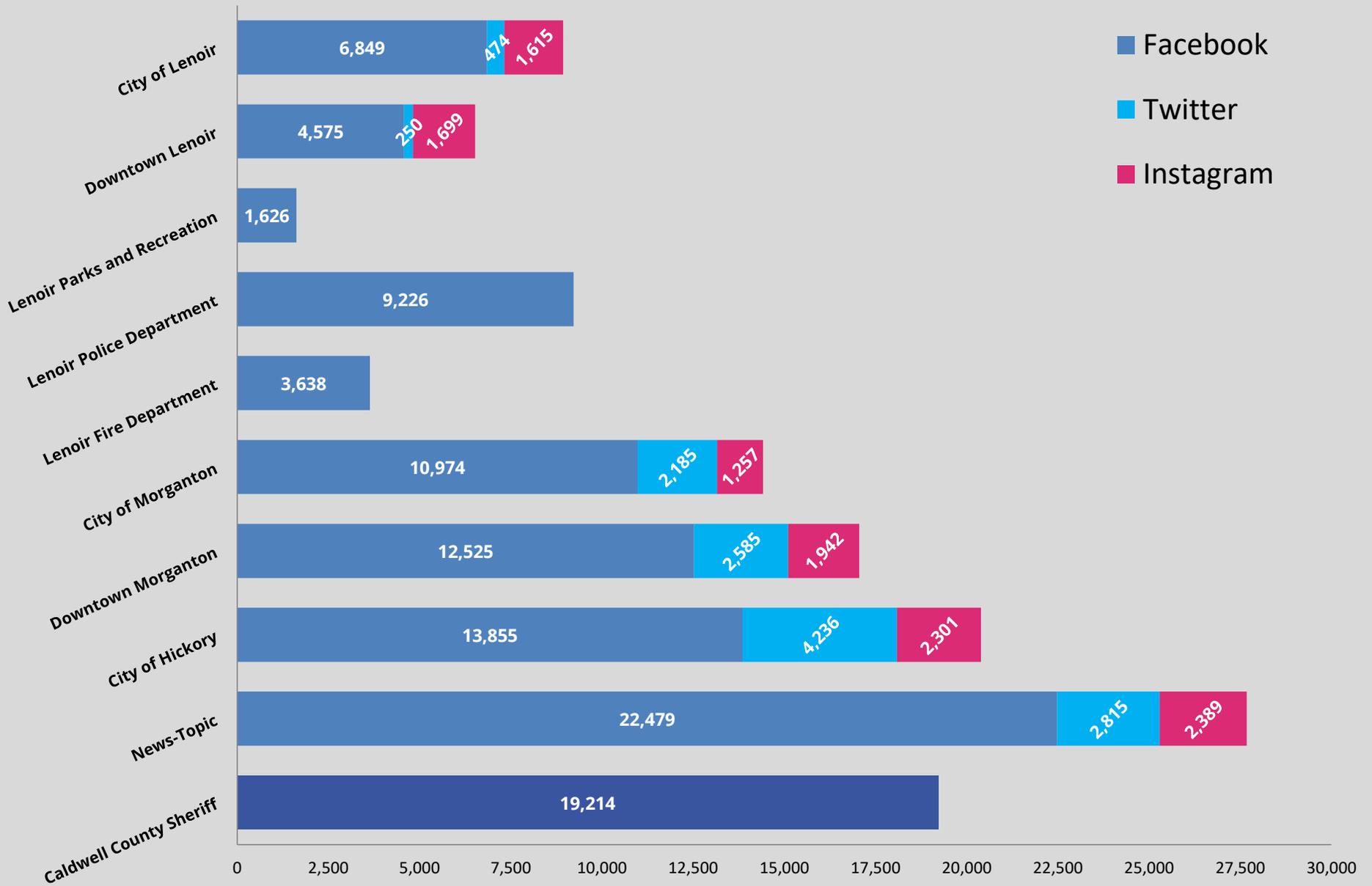
JULY 1

Likes **22**
Comments



Social Comparison

The chart below compares Lenoir's social accounts with surrounding organizations.





Questions and Requests

45

Bulk Garbage 39
Garbage Pickup 37
Cart Issue 39
Extra Cart 39

I called and requested an additional grey cart a few weeks ago. I never got one. I just saw the post that I tried logging on today to pay my water bill but received a message saying that the application is currently unavailable. Please try again later. We are supposed to take our trash to the recycle centers and don't use curbside pickup? Do you get a tax break?

My husband and I just moved to Lenoir and we saw the notice regarding trash pick up with a specified bin. We currently do not have one of those bins. I cannot log into my account to pay my water bill.

I live in Tennessee. I was trying to buy a car being sold in Lenoir North Carolina. I did not buy the car because I got frustrated trying to find your city. My parents live at 289 Pennton Ave NW Lenoir. They are wondering if they are allowed to have a small fire pit. The ones you buy at Lowe's.

Hi, will there be a fireworks show this year?

What do we do if our new cart needs a repair? One of the pins that holds the lid on is missing. I looked around and couldn't find it so it must've been missing. Trash Bash was canceled ... How are items that would have been collected in Trash Bash going to be hauled off for city residents?

What is the procedure for a citizen to present an ordinance change?

Our trash was missed today.

Hello. Who do I speak with about getting 2 more garbage cans for my household? I bought 2 right before the grey ones were distributed and my garbage can is missing.

Trying to check about getting a street light.

I walk on the greenway and there is a spot on the greenway at a speedhump on Pennel where the tree foliage blocks the view, coming down the hill.

New garbage cart is missing one pin that holds on the lid.

What about recycling? Do you pick up recycling?

I know it was in the works for years but whoever did that all in the work on the Greenway through lower Creek did an excellent job. My grandson and I am starting a mobile electronics repair business in Lenoir. Where do I get my permit?

Unleashed dog doing property damage, digging up and destroying potted plants. Light grey Weimaraner-looking dog with bright orange collar.

Did not receive the tax notice until July 13, 2020.

I live on a hill, I'm 87 years old, those garbage cans are too much for an old lady, they told me they would have a smaller truck come by.

Can I fill the application in person for additional trash container? I don't have a computer and it won't let me do it in the phone.

Jared Wright, advised that I call you. I asked him about possibly doing a petition to amend, having to purchase an additional trash can, as well as for a tree blocking Waterfalls Road. Looks like the recent storm made it fall.

I received a 2020 Property Tax Notice for "personal property" valued at \$750.00, for my former business, Foothills Framing. Account #3307. I would like to have the property assessed as residential. 427 Folk St, Entire property is overgrown with grass, weeds, shrubs and trees.

Felony having guns. Gets rid of them as soon as he knows cops are coming. Has a gun safe locked up and has it locked somewhere in the house. My neighbor's water leaking in my yard reported once came and put out orange cone and orange flag haven't seen anyone since my yard is starting to turn into a parking lot.

Tree overhanging lines. Tree companies won't cut branches due to line liability issues. Was told to contract the city to ask about their utilities contractor.

I am Executive Director of Shelter Home of Caldwell County and we are in need of four (4) additional grey trashcans. Is this possible? I understand that

I'm online trying to fill out a form to get an additional garbage container, and there is no button to click and send the form.
I put in a bulk trash pickup request last Saturday. I received a confirmation email and it states I may have to wait until Wednesday for the normal bin pickup.
Do you have info on next town council meeting? Time? Date? Location?
last and week before they have to empty my trash then it stinks so bad why are they just emptying half the new trash can into the old one to try to clean it? I never see the bin get emptied.
Please correct the spelling of my last name on all of my accounts. My name is SANDRA WELSH, spelled with the letter E, and not the letter A.
Was wondering if the City had the ability to take on an intern for recreation/event planning/coordination for the fall from September-December?
I'm Fred Buchanan, been unable to reach the sanitation department in the last 4 or 5 days. I have left the message, 728-3100.
I wanted to check on care and maintenance fees for outside provider, monuments at Blue Ridge Memorial
How can I exchange my new trash can for the new smaller one? The one that I was given is too heavy for me to handle. It practically took me down.
Bad pothole, Wilkesboro Blvd at Pizza Hut
Hi! When we left boxes next to our bin before they were picked up but now they are not. Is there a new protocol for that because of the new bins?
Does the city happen to keep copies of old addresses? For instance, I remember growing up on Oakmont Drive here in Lenoir when we had only three houses.
Hi my name is Melissa I live in Connecticut my grandmother now lives here with us. My grandmother still has a home down there and my uncle sold it.
Michelle Mahaffey Tybrisa Books, landscape management out here. This area needs to be mowed, our flower bed isn't managed like the others.

